

## Tohoku Expressway Pass General Conditions of Use (English Version)

### (General rules)

Article 1 The Conditions apply to the Tohoku Expressway Pass (hereinafter referred to as “the Product”) implemented by East Nippon Expressway Co., Ltd. (hereinafter referred to as “the Company”).

Article 2 The terms used in the Conditions are defined as follows unless otherwise provided for:

- (i) The designated car-rental company— the companies in paid car-rental businesses designated by the Company to lease a car available for the Product
- (ii) The designated ETC card— ETC credit cards approved by the designated car-rental companies for users of the Product
- (iii) Foreign nationals— a foreign national with a status of residence in Japan or a Japanese national approved by a foreign government for permanent resident status in the said country

### (Intended vehicles)

Article 3 Cars available for the Product are limited to ones leased by the designated car-rental companies.

### (Intended sections)

Article 4 Sections available for the Product are limited to the expressways in the Tohoku area (Aomori, Iwate, Akita, Miyagi, Yamagata, and Fukushima prefectures; hereinafter referred to as “the Round-Trip Area”) operated by the Company and Miyagi Prefectural Road Corporation.

Article 5 The travel via tollgates outside the Round-Trip Area shall be handled as follows:

- (i) The Product shall not apply to travel via an entrance tollgate and exit tollgate both outside the Round-Trip Area.
- (ii) With regard to travel via an entrance tollgate inside the Round-Trip Area and exit tollgate outside the Round-Trip Area, and travel via an entrance tollgate outside the Round-Trip Area and exit tollgate inside the Round-Trip Area, the Product shall apply in the former case but not in the latter case.

(Applicable period)

Article 6 The Product can be used starting from Nov. 1, 2015, until Oct. 13, 2023, for the period of more than two consecutive days up to 14 days, according to a subscription made ahead of time; provided, however, that the start date is no later than Sep. 30, 2023. (No subscription accepted after Oct. 1, 2023)

(Requirements of use)

Article 7 When traveling on the expressway with the Product applied, all of the following requirements have to be met:

- (i) The user is a foreign national.
- (ii) The user carries a passport or permanent residence permit that certifies that he/she qualifies as a foreign national.
- (iii) The user uses the designated ETC card.
- (iv) The user agrees to the Conditions.

(Method for using)

Article 8 Rent a car at the designated car-rental company and receive the designated ETC card.

2 By observing related regulations and the method for using the ETC card, travel on the expressway using the car and designated ETC card prescribed in the preceding paragraph.

3 The road side display showing expressway tolls at a tollgate, the ETC on-vehicle device monitor and voice guidance shall report expressway tolls without the application of the Product; however, the reported expressway tolls shall not incur a charge when the requirements of the application of the Product are all met.

4 After your itinerary is finished return the car and designated ETC card to the designated car-rental company.

(Payment claims)

Article 9 When there is no traffic result during the period of use designated in the subscription, the subscription becomes invalid and the cost for the Product shall not be charged.

2 When there is a traffic result exceeding the period designated in the subscription, expressway tolls in excess of the travel distance shall be

charged separately.

- 3 When there is a traffic result via tollgates outside the Round-Trip Area, expressway tolls for the travel in the section outside the Round-Trip Area shall be charged separately.

(Cancellation and withdrawal)

Article 10 When the designated ETC card is used for travel in the Round-Trip Area during the period of use, we shall not accept any midterm cancellation, request for a full refund, or request for a partial refund.

- 2 We accept cancellation only when the designated ETC card is not used during the period of use for travel in the Round-Trip Area.

(Personal information)

Article 11 The Company obtains personal information from the designated car-rental company in order to specify the customer who uses the Product.

(Disclaimers)

Article 12 The Company assumes no responsibility for any damage sustained by the user of the Product in the cases listed in the following items.

- (i) When the use of the Product is affected by circumstances of ETC use due to grounds not attributable to the Company.
- (ii) When the use of the Product is affected by traffic suspension or traffic obstruction (e.g., traffic congestion)
- (iii) When the use of the Product is affected by a natural disaster and other inevitable forces.

(Changes to the general conditions)

Article 13 The Conditions are subject to change due to special circumstances.

(Translation)

Article 14 The Conditions translated in languages other than Japanese are only presented as a reference, and when there is a discrepancy between the Japanese version and the translated version, the entries in the Japanese version shall take precedence.

I hereby agree to the above general conditions of use.

Signature:

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